Nicole Wilbur

Montrose, Colorado

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| 972-746-5696 |  |

**Technical Skill Highlights**

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| Excel | Pivot Tables and Charts; Logical, Text, Data functions; Sorting and Permissions; Conditional Formatting |
| SQL | Aggregations, Subqueries, Data Cleaning, Windows Functions, Advanced Joins |
| Other | Tableau, PostgreSQL, Git, Python (currently learning) |
| Healthcare Specific | Centricity, NextGen, Greenway, Visualutions |

**Non-Technical Skill Highlights**

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| * 12 years in health care and management | 6 years data and reporting |
| * 8 years business and technical writing | 3 years quality |

**Experience**

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| **Quality Assurance Director** | **The Center for Mental Health** |
| * 11/2018-8/2019 |  |

* Analyzed, reported, summarized, tracked, and communicated data inter- and intra-agency
* Submitted quarterly grant and progress reports to funders including the State of Colorado Office of Behavioral Health
* Wrote policies, procedures, workflows, click-by-click instruction manuals, and trainings
* Submitted data and analysis on two quality improvement incentive programs grossing over $250,000

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| **Analytics and Innovation Director** | **Prism Health North Texas** |
| * 7/2016-11/2018 |  |

* Data collection, monitoring, and reporting for the Centers for Medicaid and Medicare Services (CMS) Merit-Based Incentive Program (MIPS)
* Making data-driven decisions based on performance measure evaluation and tracking
* Reporting of data and outcomes to federal, state, and local regulatory agencies
* Led the agency to a successful reporting for the first year of MIPS. The agency received a positive payment adjustment equivalent to several percentages of total Medicare dollars to be billed in 2020
* TMF Quality Innovation Network quality consultant highlighted as a “high performer.”

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| **Clinic Administrator** | **Prism Health North Texas** |
| * 7/2012-7/2016 |  |

* Created tools and reports for benchmarking performance
* Built the admin of Centricity and implemented the system agency-wide. First step in ensuring CMS incentive dollars above.

**Education**

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| Programming for Data Science Nanodegree (in progress) | Udacity |
| Master of Women’s Health | University of Melbourne |
| Bachelor of Arts Sociology | Whittier College |
| * Member of Sigma Tau Delta – English Honor Society; Alpha Kappa Delta – Sociology Honor Society | |